

# Grizzly Grocery

## Keg Rental Policy

### Party Responsibility

The person picking up the keg must provide a photo ID and sign a keg information sheet required by the state of MT. If you bring any buddies with you, we're going to card them as well, so make sure everyone's got proper ID.

The person who signs for the keg accepts all responsibility for the keg and its related supplies; if you sign, you're the one responsible for everyone at your party. We will also hold you responsible for any damage to the keg, the tap, or the bucket we loan you, so treat them kindly.

There will be a green tag on the side of your Keg with our information on it. Do not remove this as it is a state requirement and you can be fined.

### Keg Operation

If you've never tapped a keg before, don't be embarrassed; just let us know, and we'll be happy to give you a demonstration and answer any questions you have while you're in the store. We don't have a 24-hour keg help hotline, however, so if you experience any problems with your keg once you've left the store, we can't guarantee that we'll be available to offer any assistance. **Keg purchases are nonrefundable, so if you have questions, please ask before you leave.** We will properly maintain all beer and supplies until you pick them up. Once they leave our facility it is your responsibility to insure their maintenance.

As far as maintaining your keg just keep a few things in mind:

- \*Keep your keg cold at all times. Warm beer creates foam. Too much pumping on the tap also creates foam. (Make sure to only pump it a few times.) Foamy beer is not good beer and we will not be responsible for foamy beer.
- \*When you get the keg to your party location let it sit for at least 1 hour. (Do not tap it!)
- \*Once the keg is tapped, it's a good idea to consume the beer within a couple of days, provided you keep it cold.
- \*If using a Jockey Box please see additional policy and instructions

### Payment and Refunds

We accept cash or credit cards for payment and deposits. When the equipment is returned in good condition we will refund your deposit in the same manner that was paid. If you used a credit card we will need that same card, so if sending a friend or family, send your card too (or call with the number).

Thank you for choosing us for your party needs. If you have any questions, please call us before ordering.